



**Medi-Sota Workshop/Education Session Cancellation Policy**

**Cancellations must be made no later than 10 (or 15 for certification courses) business days prior to the course. The full course fee will be charged if cancellation is made in less than 10 (see note above) business days. Full refunds will be given for all classes cancelled by Medi-Sota. Registration is transferable to another person, advanced notice is preferred.**

**Medi-Sota may, at its sole discretion, choose to cancel an event due to low attendance or other unforeseen circumstances. In this case, individuals will be notified via the listed email address provided at registration. Medi-Sota will refund all registration fees. Medi-Sota will notify individuals if a new scheduled date will be offered for the canceled course.**

**In the event there is a technology failure and the session cannot be completed, Medi-Sota will reschedule the session. If rescheduling is not possible and a registration fee was paid, a refund will be issued. Medi-Sota is not required to refund fees due to technology issues caused by a participant using non-supported devices/software or due to connectivity issues on the part of the participant.**

**Please contact the Medi-Sota Education Coordinator with any questions at [education@medi-sota.org](mailto:education@medi-sota.org).**